

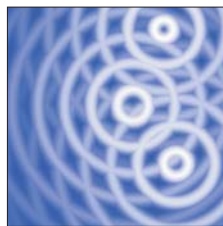
IntegratorWP®

Business Process Management

Potential Horizontal and Vertical Markets

The IntegratorWP® platform solution enables companies from multiple vertical market segments to strengthen and maximize their operational capabilities. The solution focuses on multiple areas within an organization, as demonstrated in the following examples:

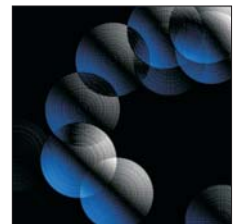
Customer Service Centers



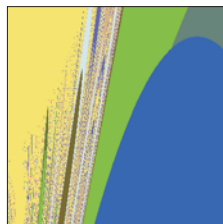
- Call Centers
- Telemarketing Control
- Support Centers
- Client Support & Assistance

IT Departments

- IT Service Request Control
- Production Program Activation Workflow
- Management of Service Levels
- Project Control
- Hardware & Software Approval Workflow
- Outsourced Activities Control
- Equipment Installation Controls Workflow
- Software Distribution Control
- Contract Management
- Change Management
- Warranty Management
- Inventory Management
- Help Desk
- Systems Integration



Administrative & Operational Workflows



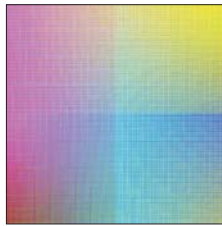
- Cashflow Management
- Purchase Request
- Billing Control
- Contract Management
- Expense Report Control
- Travel Request
- New Employee Hiring Workflow
- Change Control
- Inventory Control
- Project Administration
- Internal R & D Data Base Management
- Logistics Management
- Integration of Web Site to Internal Workflows
- Outsourced Activities Management
- Management of "Suggestion Boxes" & "Contact Us"
- Budget Creation Management
- Projected Vs. Realized Budgets Control
- Telephone Services Request

Human Resources

- Employee Benefits Request
- Vacation Request
- Salary Increase Request
- Annual Employee Evaluations
- Application Information Update Workflow
- Tax Receipts Request
- Overtime Request & Approval Workflow
- Employee Training Request
- Employee Requests
- Employee Automated Support Services

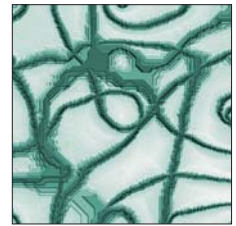


Sales & Marketing



Sales Management
Proposal Issuance Control
New Business Leads Management & Control
Marketing Campaign Management
Product Return Workflow
New Product Introduction Management
e-Commerce

Manufacturing



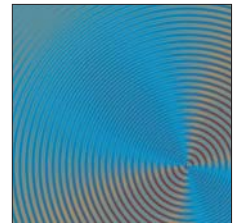
Order Request Management
Product Return Workflow
New Product Introduction Management
Operational Format Management
Outsourced Activities Control
Change Management
Overall Employee Expense Control
Research Management
Logistics Management
Quality Control Management

Banks & Financial Institutions



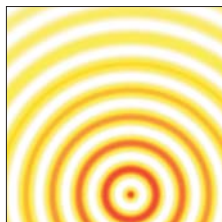
Credit Analysis & Authorization Workflow
Investment in Financial Instruments Request
Consolidation of Client Finances
Extra Check Book Request
New Product Request Workflow

E-Government



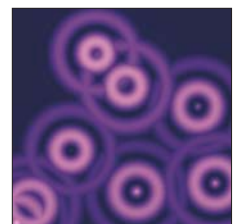
Taxpayer Service Request Workflow
Taxpayer Diversified Request Workflow
Public Services Candidate Registration Workflow
Public Building Repair & Maintenance Request
Citizens Support Services

Insurance



Claims Payment Workflow
Policy Approval Workflow
Policy Issuance Workflow
Vehicle Recovery Control
Vehicle Inspection Control
Policy Issuance & Claims Management
Application Analysis Workflow

Company to Company Workflows



Supplier Request Workflow
Outsourced Activities Management
e-Business Management
Logistics Distribution Control